

- **Returning Items for Refund – Complete sections 1 & 2**
- **Returning Items for Exchange – Complete sections 1, 2 & 3**

Please fill in the information requested above and include packing slip along with items. Please make sure all items are packaged adequately to avoid damage in shipping to ensure a full refund. We suggest you insure all returns. Refund will be to original method of payment only. Shipping (& handling) fees are non-refundable. Damaged in shipment? Save the item(s) and packaging and call us at 1-800-274-6123 or email us at [custserv@mindwareonline.com](mailto:custserv@mindwareonline.com)

**If your order was a gift:** Exchange for other MindWare® item(s) or a refund back to the buyer only

### Returning Merchandise

**Return to: MindWare® Returns, 1787 Gateway Blvd., Arden Hills, MN 55112**

#### Section 1 Please print all information

Name \_\_\_\_\_

Daytime Phone ( ) \_\_\_\_\_

Order # \_\_\_\_\_

#### Section 2 Item(s) Being Returned:

Reason Code	Qty.	Item Number	Item Name

Please include a separate sheet of paper if you need additional space

Help us improve our service! Tell us why you weren't satisfied with your purchase. Please enter an appropriate letter in reason code column.

- A. Arrived too late
- B. Product quality/value not as expected
- C. Defective/Damaged
- D. Not age-appropriate
- E. Inappropriate subject matter
- F. Wrong Item Shipped
- G. Other (Explain) \_\_\_\_\_
- H. Item not as expected (Explain) \_\_\_\_\_

### Exchanging Merchandise

#### Section 3 Item(s) Exchanging For:

Qty.	Item Number	Item Name	Price Each	Total Price
Total				

Please include a separate sheet of paper if you need additional space

**If exchange total is more than credit for items being returned:**

Method of Payment

- |                                            |                                           |
|--------------------------------------------|-------------------------------------------|
| <input type="checkbox"/> Check/Money Order | <input type="checkbox"/> American Express |
| <input type="checkbox"/> Visa              | <input type="checkbox"/> Discover/Novus   |
| <input type="checkbox"/> Mastercard        |                                           |

Card Number: \_\_\_\_\_

Exp. Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

#### Satisfaction Guaranteed

We stand behind our commitment to provide you with top-quality products. If you're not happy with any item, simply exchange it or return it at any time for a full refund\* of the product purchase price. We want you to be satisfied! Shipping (& handling) fees are non-refundable. If you need assistance, please call 1-800-274-6123 or fax us at 1-888-299-9273 or email us at [custserv@mindwareonline.com](mailto:custserv@mindwareonline.com).

\* Please make sure all items are packaged adequately to avoid damage in shipping to ensure a full refund.